

## Customer Service Report for LSSB

For the period: Saturday, March 01, 2008 12:00:00 AM to Monday, March 31, 2008 11:59:59 PM



	CREATED				ASSIGNED/PENDING/ CHECKED OUT			CLOSED			AVG MIN
	DCS	LSSB	Web	Other	DCS	LSSB	Other	DCS	LSSB	Other	To Close
<b>NIHnet</b>											
Network Sec-Firewall	1	0	0	0	0	0	0	0	1	0	19
<b>OS/390 SOFTWARE</b>											
OTHER SOFTWARE	0	0	0	17	0	10	0	0	7	0	0
<b>Grand Total:</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>17</b>	<b>0</b>	<b>10</b>	<b>0</b>	<b>0</b>	<b>8</b>	<b>0</b>	<b>1</b>

Total Tickets Closed:	8
Total Tickets Assigned/Pending/Checked Out:	10
Total Tickets Created:	18